



City of Tacoma CITYWIDE

REQUEST FOR BIDS CM22-0381N Customized Hearing Protection

Submittal Deadline: 11:00 a.m., Pacific Time, Wednesday, May 10th, 2023

Submittals must be received by the City's Procurement and Payables Division prior to 11:00 a.m. Pacific Time.

For electronic submittals, the City of Tacoma will designate the time of receipt recorded by our email, sendbid@cityoftacoma.org, as the official time of receipt. This clock will be used as the official time of receipt of all parts of electronic bid submittals.

Submittal Delivery: Submittals will be received as follows:

By Email:

sendbid@cityoftacoma.org

Maximum file size: 35 MB. Multiple emails may be sent for each submittal.

Bid Opening: Submittals in response to a RFB will be opened Tuesday's at 11AM by a purchasing representative and as soon as possible, after 1:00 PM, on the day of submittal deadline, preliminary results will be posted to www.tacomaPurchasing.org.

Solicitation Documents: An electronic copy of the complete solicitation documents may be viewed and obtained by accessing the City of Tacoma Purchasing website at www.TacomaPurchasing.org.

- Register for the Bid Holders List to receive notices of addenda, questions and answers and related updates.
- Click here to see a list of vendors registered for this solicitation.

Pre-Proposal Meeting: A pre-proposal meeting will not be held.

Project Scope: The purpose of this specification is to define the scope of supply for custom molded hearing protection for City of Tacoma employees who may experience exposure to excessive noise levels. Price will include, hearing protection device, custom product fitting and all travel incurred by the vendor. Fitting of device shall be conducted at various site locations (refer to Section 1.10). If necessary, the vendor shall provide a follow-up fitting for protection devices that require adjustment or experience quality issues.

Estimate: \$60,000 over 5 year contract term

Paid Sick Leave: The City of Tacoma requires all employers to provide paid sick leave as set forth in Title 18 of the Tacoma Municipal Code. For more information, visit <u>our Minimum Employment Standards Paid Sick Leave webpage</u>.

Americans with Disabilities Act (ADA Information: The City of Tacoma, in accordance with Section 504 of the Rehabilitation Act (Section 504) and the Americans with Disabilities Act (ADA), commits to nondiscrimination on the basis of disability, in all of its programs and activities. Specification materials can be made available in an alternate format by emailing Gail Himes at ghimes@cityoftacoma.org, or by calling her collect at 253-591-5785.

Federal Title VI Information:

"The City of Tacoma" in accordance with provisions of Title VI of the Civil Rights Act of 1964, (78 Stat. 252, 42 U.S.C. sections 2000d to 2000d-4) and the Regulations, hereby notifies all bidders that it will affirmatively ensure that in any contract entered into pursuant to this advertisement, disadvantaged business enterprises will be afforded full and fair opportunity to submit bids in response to this invitation and will not be discriminated against on the grounds of race, color, national origin in consideration of award.

Additional Information: Requests for information regarding the specifications may be obtained by contacting Erica Pierce, Senior Buyer by email to epierce@cityoftacoma.org

Form No. SPEC-040C Revised: 09/29/2022

Protest Policy: City of Tacoma <u>protest policy</u>, located at <u>www.tacomapurchasing.org</u>, specifies procedures for protests submitted prior to and after submittal deadline.



Meeting sites are accessible to persons with disabilities. Reasonable accommodations for persons with disabilities can be arranged with 48 hours advance notice by calling 253-502-8468.

Form No. SPEC-040C Revised: 09/29/2022

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SUBMITTAL CHECKLIST

This checklist identifies items to be included with your submittal. Any submittal received without these required items may be deemed non-responsive and may not be considered for award.

Submittals must be received by the City of Tacoma Purchasing Division by the date and time specified.

| The following items make up your submittal package: | | | | | |
|--|---|--|--|--|--|
| Completed Proposal Pricing Sheet | | | | | |
| Manufacturer's Record of Prior Projects | | | | | |
| Supplemental Information: | | | | | |
| Manufacturer product documentation verifying compliance with the requirements of this specification (Section 1.01.1) | n | | | | |
| > Product Warranty Documentation (Section 1.07) | | | | | |
| After award, the following documents will be executed: (Section 1.06.1) | | | | | |
| Certificate of Insurance | | | | | |
| Contract - Supplies | | | | | |

SUBMITTAL GENERAL INFORMATION

PRE-SUBMITTAL QUESTIONS

A. Questions and requests for clarification of these Specifications may be submitted in writing by **3:00 p.m.**, **Pacific Time**, **April 27**, **2023**, via email addressed to the Purchasing contact below. Questions received after this date and time may not be answered.

- 1. Please indicate the specification number and title in the email subject line.
- 2. Present your questions in MS Word format or directly in the body of the email message. If applicable, cross reference the specific section of the RFB.
- 3. Questions will not be accepted by telephone or fax.
- 4. Questions marked confidential will not be answered.
- 5. Individual answers will not be provided directly to Respondents.
- 6. The City reserves the discretion to group similar questions to provide a single answer or not to respond when the requested information is confidential.
- 7. The City will not be responsible for unsuccessful submittal of questions.
- B. Written answers to all questions will be posted on the Purchasing website at www.tacomaPurchasing.org on or about **May 5, 2023**. Navigate to *Contracting Opportunities / Services*, and scroll to this RFB. A notice will not be posted with the Specification if no questions are received.
- C. The answers are not typically considered an addendum.
- D. To receive notice of the posted answers, you must register as "bid holder" for this solicitation.

| Communication | Addressee |
|--|--|
| For all questions regarding Specification CM22-0381N | Erica Pierce Senior Buyer epierce@cityoftacoma.org - email |

REVISIONS TO SPECIFICATION

- A. All revisions to this specification will be in the form of written addenda, and no oral revision should be relied upon for any purpose. In the event it becomes necessary to revise any part of this RFB, addenda will be issued to registered planholders and posted on the Purchasing website at www.TacomaPurchasing.org: Navigate to Contracting Opportunities / Services Solicitations, and scroll to this RFB. Failure to acknowledge addenda may result in a submittal being deemed non-responsive.
- B. The information provided during the question and answer timeframe listed above is not typically considered an addendum.

| _ | | |
|---|--------|-----|
| 0 | | ~ " |
| _ | 10 | |
| | | |

PROPOSAL – PRICING SHEET

Non-shaded areas are to be completed by the bidder:

| Item # | Description (See attached specifications) | Estimated Qty 3 years | Min Release Qty | Manufacturer | Catalog Number | Unit Price (per pair) | Total Price FOB Destination (Estimated Qty x Unit Price) |
|---|--|-----------------------------|--------------------|--------------|----------------|--------------------------|--|
| 1 | Custom Molded Hearing Protection Device (please include tiered pricing if available) | 600 | | | | \$ | \$ |
| Sales Tax @ 10.3 %, Location Tax Collected: Tacoma, WA (Note Paragraph 1.41 of Standard Terms and Conditions) | | | | | | \$ | |
| Total of Items: | | | | | \$ | | |

ESCALATION FOR 2ND YEAR OF THE CONTRACT:

Per Sections 1.04.2 the unit prices listed on the proposal form may be escalated up to the maximum percentage as quoted. The escalation will be included in the bid evaluation per Section 1.05.1B.

| Contract Year | Maximum Unit Price Escalation |
|-----------------|----------------------------------|
| 2 nd | % |
| | |

ESCALATION FOR OPTIONAL 3RD, 4TH AND 5TH YEARS OF THE CONTRACT:

Optional contract renewal years as provided for in Section 1.03.2. Unit prices listed on the proposal form may be escalated up to the maximum percentage as quoted.

| Contract Year | Maximum Unit Price Escalation |
|-----------------|----------------------------------|
| 3 rd | % |
| 4 th | % |
| 5 th | % |

| Bidder | |
|--------|--|

MANUFACTURER'S RECORD OF PRIOR PROJECTS

(AS DESCRIBED IN SECTION 1.01.3A)
Five (5) references are the absolute minimum allowed

| Name of Company | Contract Term (Year to Year) | Contract Value (\$) | Contract Reference (Name) | Phone Number / Email | Description of Work Performed |
|-----------------|---------------------------------|------------------------|---------------------------------|-------------------------|----------------------------------|
| | | \$ | | | |
| | | \$ | | | |
| | | \$ | | | |
| | | \$ | | | |
| | | \$ | | | |
| | | \$ | | | |
| | | \$ | | | |

| Number of years providing products of this type | <u>Years</u> |
|--|--------------|
| What is your standard product delivery time following a fitting? | <u>Days</u> |

SECTION I – SUPPLY SPECIFICATIONS

1.01 - SCOPE OF BID

The purpose of this specification is to define the scope of supply for custom molded hearing protection for City of Tacoma employees who may experience exposure to excessive noise levels. Price will include, hearing protection device, custom product fitting and all travel incurred by the vendor. Fitting of device shall be conducted at various site locations (refer to Section 1.10). If necessary, the vendor shall provide a follow-up fitting for protection devices that require adjustment or experience quality issues.

1.01.1 - HEARING PROTECTION DEVICE REQUIREMENTS

The hearing protection devices to be supplied <u>shall</u> meet the following requirements:

- Noise reduction rating of 20 decibels or higher
- Smooth surface for comfortable fit and ease in cleaning
- Include storage box container to keep protection device clean
- Detailed instructions on how to wear and use the hearing protection
- Allow normal voice communication between employees while wearing protection device.
- Allow use of 2 way radio communication while wearing protection device
- Provisions for a string or cord to attach both pieces of the device set.

The hearing protection devices to be supplied are <u>preferred</u> to meet the following requirement:

· Ability to color code hearing protection by issue year

1.01.1A - PRODUCT DOCUMENTATION

The bidder is to include a copy of the manufacturer's product brochure with the bid. The documentation shall verify product compliance with the requirements per Section 1.01.1.

1.01.2 - REPLACEMENTS

The hearing protection device replacements must be able to be ordered without the need for re-fitting for a period of two (2) years. The vendor must maintain the Impressions or necessary documentation from each fitting to maintain the ability to re-produce a custom molded hearing protection device

1.01.3 - MANUFACTURER QUALIFICATIONS

Only manufacturers experienced in this type of work, and with a record of successful completion of projects of similar scope over a period of <u>two (2) years</u> or more will be considered. The City of Tacoma will be the sole judge of the bidder's ability to meet the requirements of this specification.

1.01.3A - RECORD OF PRIOR PROJECTS

The bidder must include the Manufacturer's Record of Prior Projects form attached to this specification with the bid submittal. A minimum of five (5) references occurring within the past five (5) years is required.

1.02 - CALENDAR OF EVENTS

This is a tentative schedule only and may be altered at the sole discretion of the City.

Contract may be issued after Public Utility Board and/or City Council approval. The anticipated schedule of events concerning this RFB is as follows:

| Question Deadline: | 4/27/2023 |
|-----------------------------|-----------|
| City response to Questions: | 5/3/2023 |
| Submittal Due Date: | 5/10/2023 |
| Anticipated Award Date: | 6/1/2023 |

1.03 - CONTRACT

1.03.1 - CONTRACT PERIOD

The contract is intended for a minimum of two (2) years from the award date of the contract. Three (3) one-year extensions may be possible.

1.03.2 - CONTRACT EXTENSIONS

Contract extensions of up to one year per occurrence may be considered upon mutual agreement of both parties to extend the contract under the same terms and conditions of the original contract. Adjustments to the unit pricing for the contract extensions will follow the procedures as listed in Section 1.04.2.

1.03.3 - UNIT QUANTITIES SPECIFIED

Quantities indicated in the proposal are for bidding purposes only and reflect the estimated total requirement of the City of Tacoma for a three (3) year period. The City of Tacoma reserves the right to increase or decrease quantities under the contract and pay according to the unit prices quoted in this proposal.

1.04 - CONTRACT PRICING

1.04.1 - PRICES QUOTED

The prices quoted on the proposal sheets shall be firm for the first year of the contract.

1.04.2 - ANNUAL PRICING ADJUSTMENT

An adjustment of the contract pricing will be allowed on the anniversary date of the contract award.

Thirty (30) days prior to the anniversary date of award of the contract the supplier may request that the unit prices of the items bid be adjusted up to the maximum percentage as stated in the vendor's proposal. Documentation supporting the requested increase amount shall be provided.

1.05 - EVALUATION

The contract will be awarded to the lowest and best responsible respondent(s) complying with these specifications and the City bidding regulations provided such bid is reasonable and is in the best interest of the City to accept. The City, however, reserves the right to reject any and all bids and to waive any informalities in bids received.

1.05.1 - EVALUATION CRITERIA

In evaluating the proposals, the City will consider any or all of the following:

- Compliance with specifications
- Proposal prices, listed separately if requested, as well as a lump-sum total
- Bidder's responsibility based on, but not limited to:
 - 1. Ability, capacity, organization, technical qualifications, and skill to perform the contract or provide the services required.
 - 2. References, judgment, experience, efficiency, and stability.
 - 3. Quality of performance of previous contracts or services with customers within the United States.
 - 4. Whether the contract can be performed within the time specified.
 - 5. Warranty terms.
 - 6. Minimum release quantities.

1.05.1A - OTHER ELEMENTS

All other elements or factors, whether or not specifically provided for in this contract, which would affect the final cost to and the benefits to be derived by the City will be considered in determining the award of the contract. The final award decision will be based on the best interests of the City (refer to Standard Terms and Conditions Section 1.20).

1.05.1B - UNIT PRICE EVALUATION

Evaluation of the bids will include unit prices quoted and annual escalation as stated on Proposal Pricing Sheet. To determine the order of the bidders the following process will be followed:

| Year | Price | | Quantity | | Total |
|-------------------------------------|---|---|--------------|---|----------------|
| Year 1 | Unit Price Quoted | Х | 1/2 quantity | = | Sum for Year 1 |
| Year 2 | Unit price Quoted x % increase for 2 nd year | Х | 1/2 quantity | = | Sum for Year 2 |
| | | | | | |
| Bid Evaluation Sum of the two years | | = | Sum (1+2) | | |

1.06 - COMMENCEMENT OF CONTRACT

1.06.1 - CONTRACT DOCUMENTS

The contractor will be required to complete the following documents prior to commencing work on this contract.

- Insurance certificate(s) meeting the requirements shown in Appendix #2.
- Contract signed by the appropriate officer of the company. Template shown in Appendix #3.

1.07 - WARRANTY

The warranty documentation for the equipment to be supplied shall be submitted with the bid and made a part of this contract. The term shall be no less than three (3) years, from the date of final acceptance by the City. Warranty shall be provided against malfunction or other unsatisfactory conditions due to defective equipment, materials or workmanship. The warranty shall be inclusive of all shipping costs associated with return of warranty items. This shall include freight to the manufacturer and the return of items to the City of Tacoma.

<u>1.07.1 - AVAILABILITY</u>

In the event items ordered become unavailable and cannot be supplied out of current model year, a unit deemed by the City to be equal must be supplied. If a substitute is not available or acceptable, then a similar unit from the next model year must be supplied at the same price.

1.08 - **SAFETY**

The vendor shall, when on City of Tacoma property, exercise adequate precautions for the safety of all persons, including employees, in the performance of this contract and shall comply with all applicable provisions of federal, state, county, and municipal safety laws and regulations.

1.09 - STANDARDS

All material and equipment to be provided under this Contract shall conform to the latest applicable sections of OSHA, ANSI and Recommended Practices, but, in no case, shall be contrary to the laws of the State and/or Federal Government.

1.10 - SITE LOCATIONS

The vendor will be requested to travel to the following locations to provide custom fitting sessions for City of Tacoma employees. The fitting sessions will occur on an as-needed basis, not to exceed 1 visit per month. Delivery of hearing protection devices may be via the vendor's standard freight provider to the locations noted below.

| Location # | Address |
|------------|--|
| 1 | Tacoma Public Utilities Administration Complex 3628 South 35th Street Tacoma, Washington 98409 |

| 2 | Tacoma Public Utilities South Service Center - Loveland 3002 224 th Street East Spanaway, Washington 98387 |
|---|--|
| 3 | Central Wastewater Treatment Plant 2201 East Portland Ave Tacoma, WA 98374 |
| 4 | Solid Waste Management 3510 South Mullen Street Tacoma, WA |
| 5 | Cowlitz Hydro Project 253 Hydro Lane Silver Creek, WA 98585 |
| 6 | Cushman Hydro Project 21451 N US HWY 101 Shelton, WA 98584 |
| 7 | Nisqually Hydro Project 46502 State Route 7 E Eatonville, WA 98328 |

1.11 - INVOICES & PAYMENT

1.11.1 - **INVOICES**

Invoices shall be emailed to <u>accountspayable@cityoftacoma.org</u> (per Standard Terms and Conditions Section 1.39).

1.11.2 - **PAYMENT**

Upon certification by the City of Tacoma Safety Manager or appointed designee, that each hearing protection device has been delivered in accordance with this specification, payment will be made.

1.11.3 - UNSATISFACTORY PERFORMANCE

In the case of unsatisfactory performance, the payment shall be made after the vendor has made the necessary repairs and/or modifications and satisfactory performance is obtained, or the unit is replaced.

1.12 - CONTRACT EXCEPTIONS

1.12.1 - NON RESPONSIVE

Bid proposals that claim exceptions to the terms and conditions stated within these specifications may be declared non-responsive and the bid proposal may be rejected.

1.12.2 - COST OF COMPLIANCE

The City prefers that the bidders determine the cost of compliance, with the City's terms and conditions, and include such costs into the unit prices, of the items, in the respondent's proposal.

1.13 - STANDARD TERMS AND CONDITIONS

City of Tacoma Standard Terms and Conditions apply.

1.14 - ENVIRONMENTALLY PREFERABLE PROCUREMENT

In accordance with the City of Tacoma's <u>Sustainable Procurement Policy</u>, it is the policy of the City of Tacoma to encourage the use of products or services that help to minimize the environmental and human health impacts of City Operations. Respondents are encouraged to incorporate environmentally preferable products or services that have a lesser or reduced effect on human health and the environment when compared with competing products or services that serve the same purpose. This comparison may consider raw materials acquisition, products, manufacturing, packaging, distribution reuse, operation, maintenance or disposal of the product or service.

The City of Tacoma encourages the use of sustainability practices and desires any awarded contractor(s) to assist in efforts to address such factors when feasible for:

- Reduction of pollutant releases
- Toxicity of materials used
- Waste generation
- Greenhouse gas emissions, including transportation of materials and services
- Recycle content
- Comprehensive energy conservation measures
- Waste manage reduction plans
- Potential impact on human health and the environment

1.15 - EQUITY IN CONTRACTING

The City of Tacoma is committed to encouraging firms certified through the <u>Washington State Office of Minority and Women's Business Enterprise</u> to participate in City contracting opportunities. See the **TMC 1.07 Equity in Contracting Policy** at the City's <u>Equity in Contracting Program website</u>.

APPENDIX #1

SIGNATURE PAGE

SIGNATURE PAGE

CITY OF TACOMA CITYWIDE

All submittals must be in ink or typewritten, executed by a duly authorized officer or representative of the bidding/proposing entity, and received and time stamped as directed in the **Request for Bids page near the beginning of the specification**. If the bidder/proposer is a subsidiary or doing business on behalf of another entity, so state, and provide the firm name under which business is hereby transacted.

REQUEST FOR BIDS SPECIFICATION NO. CM22-0381N Customized Hearing Protection

The undersigned bidder/proposer hereby agrees to execute the proposed contract and furnish all materials, labor, tools, equipment and all other facilities and services in accordance with these specifications.

The bidder/proposer agrees, by submitting a bid/proposal under these specifications, that in the event any litigation should arise concerning the submission of bids/proposals or the award of contract under this specification, Request for Bids, Request for Proposals or Request for Qualifications, the venue of such action or litigation shall be in the Superior Court of the State of Washington, in and for the County of Pierce.

Non-Collusion Declaration

The undersigned bidder/proposer hereby certifies under penalty of perjury that this bid/proposal is genuine and not a sham or collusive bid/proposal, or made in the interests or on behalf of any person or entity not herein named; and that said bidder/proposer has not directly or indirectly induced or solicited any contractor or supplier on the above work to put in a sham bid/proposal or any person or entity to refrain from submitting a bid/proposal; and that said bidder/proposer has not, in any manner, sought by collusion to secure to itself an advantage over any other contractor(s) or person(s).

| Bidder/Proposer's Registered Name | Signature of Person Authorized to Enter Date into Contracts for Bidder/Proposer |
|---|---|
| Address | |
| | Printed Name and Title |
| City, State, Zip | |
| | (Area Code) Telephone Number / Fax Number |
| Authorized Signatory E-Mail Address | |
| | State Business License Number in WA, also known as UBI (Unified Business Identifier) Number |
| E.I.No. / Federal Social Security Number Used on Quarterly Federal Tax Return, U.S. Treasury Dept. Form 941 | in WA, also known as ODI (Offined Business Identifier) Number |
| • • | State Contractor's License Number (See Ch. 18.27, R.C.W.) |
| E-Mail Address for Communications | |
| | |
| ddendum acknowledgement #1 | #2 #3 #4 #5 |

THIS PAGE MUST BE SIGNED AND RETURNED WITH SUBMITTAL.

Form No. SPEC-080A Revised: 06/01/2021

APPENDIX #2

INSURANCE CERTIFICATE REQUIREMENTS

This Insurance Requirements shall serve as an attachment and/or exhibit form to the Contract. The Agency entering a Contract with City of Tacoma, whether designated as a Supplier, Contractor, Vendor, Proposer, Bidder, Respondent, Seller, Merchant, Service Provider, or otherwise referred to as "Contractor".

1. GENERAL REQUIREMENTS

The following General Requirements apply to Contractor and to Subcontractor(s) performing services and/or activities pursuant to the terms of this Contract. Contractor acknowledges and agrees to the following insurance requirements:

- 1.1. Contractor shall not begin work under the Contract until the required insurance has been obtained and approved by the City of Tacoma.
- 1.2. Contractor shall keep in force during the entire term of the Contract, at no expense to the City of Tacoma, the insurance coverage and limits of liability listed below and for Thirty (30) calendar days after completion of all work required by the Contract, unless otherwise provided herein.
- 1.3. Liability insurance policies, except for Professional Liability and Workers' Compensation, shall:
 - 1.3.1. Name the City of Tacoma and its officers, elected officials, employees, and agents as **additional insured**
 - 1.3.2. Be considered primary and non-contributory for all claims with any insurance or self-insurance or limits of liability maintained by the City of Tacoma
 - 1.3.3. Contain a "Waiver of Subrogation" clause in favor of City of Tacoma
 - 1.3.4. Include a "Separation of Insureds" clause that applies coverage separately to each insured and additional insured
 - 1.3.5. Name the "City of Tacoma" on certificates of insurance and endorsements and not a specific person or department
 - 1.3.6. Be for both ongoing and completed operations using Insurance Services Office (ISO) form CG 20 10 04 13 and CG 20 37 04 13 or the equivalent
 - 1.3.7. Be satisfied by a single primary limit or by a combination of a primary policy and a separate excess umbrella
- 1.4. A notation of coverage enhancements on the Certificate of Insurance shall not satisfy these requirements below. Verification of coverage shall include:
 - 1.4.1. An ACORD certificate or equivalent
 - 1.4.2. Copies of requested endorsements
- 1.5. Contractor shall provide to City of Tacoma Procurement & Payable Division, prior to the execution of the Contract, Certificate(s) of Insurance and endorsements from the insurer certifying the coverage of all insurance required herein. Contract or Permit number and the City of Tacoma Department must be shown on the Certificate of Insurance.
- 1.6. A renewal Certificate of Insurance shall be provided electronically prior to coverage

expiration via email sent annually to coi@cityoftacoma.org.

- 1.7. Contractor shall send a notice of cancellation or non-renewal of this required insurance within Thirty (30) calendar days to coi@cityoftacoma.org.
- 1.8. "Claims-Made" coverages, except for pollution coverage, shall be maintained for a minimum of three years following the expiration or earlier termination of the Contract. Pollution coverage shall be maintained for six years following the expiration of the Contract. The retroactive date shall be prior to or coincident with the effective date of the Contract.
- 1.9. Each insurance policy must be written by companies licensed or authorized (or issued as surplus line by Washington surplus line broker) in the State of Washington pursuant to RCW 48 with an (A-) VII or higher in the A.M. Best key rating guide.
- 1.10. Contractor shall not allow any insurance to be cancelled, voided, suspended, or reduced in coverage/limits, or lapse during any term of this Contract. Otherwise, it shall constitute a material breach of the Contract.
- 1.11. Contractor shall be responsible for the payment of all premiums, deductibles and self-insured retentions, and shall indemnify and hold the City of Tacoma harmless to the extent such a deductible or self-insured retained limit may apply to the City of Tacoma as an additional insured. Any deductible or self-insured retained limits in excess of Twenty Five Thousand Dollars (\$25,000) must be disclosed and approved by City of Tacoma Risk Manager and shown on the Certificate of Insurance.
- 1.12. City of Tacoma reserves the right to review insurance requirements during any term of the Contract and to require that Contractor make reasonable adjustments when the scope of services changes.
- 1.13. All costs for insurance are included in the initial Contract and no additional payment will be made by City of Tacoma to Contractor.
- 1.14. Insurance coverages specified in this Contract are not intended and will not be interpreted to limit the responsibility or liability of Contractor or Subcontractor(s).
- 1.15. Failure by City of Tacoma to identify a deficiency in the insurance documentation or to verify coverage or compliance by Contractor with these insurance requirements shall not be construed as a waiver of Contractor's obligation to maintain such insurance.
- 1.16. If Contractor is a government agency or self-insured for any of the above insurance requirements, Contractor shall be liable for any self-insured retention or deductible portion of any claim for which insurance is required. A certification of self-insurance shall be attached and incorporated by reference and shall constitute compliance with this Section.

2. SUBCONTRACTORS

It is Contractor's responsibility to ensure that each subcontractor obtain and maintain adequate liability insurance coverage that applies to the service provided. Contractor shall provide evidence of such insurance upon City of Tacoma's request. Failure of any subcontractor to comply with insurance requirements does not limit Contractor's liability or responsibility.

3. REQUIRED INSURANCE AND LIMITS

The insurance policies shall provide the minimum coverages and limits set forth below. Providing coverage in these stated minimum limits shall not be construed to relieve Contractor from liability in excess of such limits.

3.1 Commercial General Liability Insurance

Contractor shall maintain Commercial General Liability Insurance policy with limits not less than One Million Dollars (\$1,000,000) each occurrence and Two Million Dollars (\$2,000,000) annual aggregate. This policy shall be written on ISO form CG 00 01 04 13 or its equivalent and shall include product liability especially when a Contract is solely for purchasing supplies. It includes Products and Completed Operations for three years following the completion of work related to performing construction services. It shall be endorsed to include: A per project aggregate policy limit (using ISO form CG 25 03 05 09 or equivalent endorsement)

3.2 <u>Commercial (Business) Automobile Liability Insurance</u>

Contractor shall maintain Commercial Automobile Liability policy with limits not less than One Million Dollars (\$1,000,000) each accident for bodily injury and property damage and bodily injury and property damage coverage for owned (if any), non-owned, hired, or leased vehicles. Commercial Automobile Liability Insurance shall be written using ISO form CA 00 01 or equivalent. Contractor must also maintain MCS 90 and CA 99 48 endorsements or equivalent if "Pollutants" are to be transported unless in-transit Pollution coverage is covered under required Contractor's Pollution Liability Insurance.

3.3 Workers' Compensation

Contractor shall comply with Workers' Compensation coverage as required by the Industrial Insurance laws of the State of Washington, as well as any other similar coverage required for this work by applicable federal laws of other states. Contractor must comply with their domicile State Industrial Insurance laws if it is outside the State of Washington.

3.4 Employers' Liability Insurance

Contractor shall maintain Employers' Liability coverage with limits not less than One Million Dollars (\$1,000,000) each employee, One Million Dollars (\$1,000,000) each accident, and One Million Dollars (\$1,000,000) policy limit.

3.5 Other Insurance

Other insurance may be deemed appropriate to cover risks and exposures related to the scope of work or changes to the scope of work required by City of Tacoma. The costs of such necessary and appropriate Insurance coverage shall be borne by Contractor.

Insurance Requirements
Template Revised 03/29/2023

Spec/Contract Number: CM22-0384N

Page 3 of 3

APPENDIX #3

CONTRACT TEMPLATE

SERVICES CONTRACT

Click here for the Contract Questionnaire Popup Quick Reference

Finalize Document

| THIS CONTRACT, made and | d entered into effecti | ve as of the | day of | , 20 |
|------------------------------|-------------------------|-----------------|--------------|-------------------|
| (EFFECTIVE DATE) by and | between the CITY O | F TACOMA, a | municipal co | prporation of the |
| State of Washington (hereina | after referred to as th | ne "CITY"), and | [INSERT le | gal name of |

Start Questionnaire

In consideration of the mutual promises and obligations hereinafter set forth, the Parties hereto agree as follows:

Supplier exactly as it appears in Ariba], (hereinafter referred to as "CONTRACTOR");

1. Scope of Services/Work

The CONTRACTOR agrees to diligently and completely perform the services and/or deliverables consisting of [INSERT A BRIEF DESCRIPTION OF THE WORK TO BE PERFORMED] as is described in Exhibit XXXXX [A, B, ETC., if needed] attached hereto and incorporated herein.

2. Order of Precedence

| To the extent there is any discrepancy of | or conflict between and/or amongst the terms of |
|---|---|
| this Contract and Exhibit(s) | , the controlling terms for this Contract will be |
| | cedence, with the first listed being the most |
| | least controlling: Contract, Exhibit, Exhibit |
| [INSERT EXHIBIT REFERENC | ES IN ORDER OF WHICH IS MOST |
| CONTROLLING] | |

3. Changes to Scope of Work

The CITY shall have the right to make changes within the general scope of services and/or deliverables upon execution in writing of a change order or amendment hereto. If the changes will result in additional work effort by CONTRACTOR, the CITY will agree to reasonably compensate the CONTRACTOR for such additional effort up to the maximum amount specified herein or as otherwise provided by City Code.

4. On Call Contracts

If the services and deliverables performed under this Contract are on an on call or as assigned basis, service and deliverables may be assigned by Task Authorization or Statements of Work, are subject to Section 9, and cannot augment any other work that the CONTRACTOR is doing for the CITY on another Contract. Actual compensation will depend upon the actual purchases made by the City during the life of this Contract and will be paid at the rates set in Exhibit A

5. Term

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All services shall be satisfactorily completed on or before [INSERT CONTRACT TERMINATION DATE] and this Contract shall expire on said date unless mutually extended by a written and executed Amendment to this Contract.

6. Renewals

At CITY's sole option, the Term of this Contract may be renewed for additional [INSERT THE RENEWAL PERIOD - 1 YEAR, ETC] periods, not to exceed [INSERT THE MAXIMUM NUMBER OF RENEWAL PERIODS]. CITY will provide written notice of its intent to exercise any renewal options at least 30 days prior to the then existing Term and a written Amendment to this Contract will be mutually executed.

7. Delay

Neither party shall be considered to be in default in the performance of this Contract to the extent such performance is prevented or delayed by any cause which is beyond the reasonable control of the affected party and, in such event, the time for performance shall be extended for a period equal to any time lost as a result thereof. In the event CONTRACTOR is unable to proceed due to a delay solely attributable to CITY, CONTRACTOR shall advise CITY of such delay in writing as soon as is practicable.

8. Compensation

The CITY shall compensate the CONTRACTOR for the services and deliverables performed under this Contract [in accordance with OR on the basis of] [INSERT DESCRIPTION OF COMPENSATION ARRANGEMENTS – REFERENCE EXHIBIT, TIME AND MATERIALS, LUMP SUM ETC.]

9. Not to Exceed Amount

The total price to be paid by CITY for CONTRACTOR'S full and complete performance of the Scope of Work hereunder shall not exceed \$ [INSERT TOTAL AMOUNT OF CONTRACT] plus applicable taxes without a written and executed Amendment to this Contract. Said price shall be the total compensation for CONTRACTOR'S performance hereunder including, but not limited to, all work, deliverables, materials, supplies, equipment, subcontractor's fees, and all reimbursable travel and miscellaneous or incidental expenses to be incurred by CONTRACTOR.

In the event the CONTRACTOR incurs cost in excess of the sum authorized for service under this Contract, the CONTRACTOR shall pay such excess from its own funds, and the CITY shall not be required to pay any part of such excess, and the CONTRACTOR shall have no claim against the CITY on account thereof.

10. Payment

CONTRACTOR shall submit XXXXXXXX {monthly, weekly, annual, Contract milestone, etc.} invoices for services completed and/or deliverables furnished during the invoice period. Upon CITY'S request, CONTRACTOR shall submit necessary and appropriate documentation, as determined by the CITY, for all invoiced services and deliverables.

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Payment shall be made through the CITY'S ordinary payment process, and shall be considered timely if made within 30 days of receipt of a properly completed invoice. All payments shall be subject to adjustment for any amounts, upon audit or otherwise, determined to have been improperly invoiced. The CITY may withhold payment to the CONTRACTOR for any services or deliverables not performed as required hereunder until such time as the CONTRACTOR modifies such services or deliverables to the satisfaction of the CITY.

11. Payment Method

The City's preferred method of payment is by ePayables (Payment Plus), followed by credit card (aka procurement card), then Electronic Funds Transfer (EFT) by Automated Clearing House (ACH), then check or other cash equivalent. CONTRACTOR may be required to have the capability of accepting the City's ePayables or credit card methods of payment. The City of Tacoma will not accept price changes or pay additional fees when ePayables (Payment Plus) or credit card is used. The City, in its sole discretion, will determine the method of payment for this Contract.

12. Independent Contractor Status

The services and deliverables shall be furnished by the CONTRACTOR as an independent Contractor, and nothing herein contained shall be construed to create an employer and employee relationship. The CONTRACTOR shall provide at its sole expense all materials, office space, and other necessities to perform its duties under this Contract, unless stated otherwise in this Contract. No payroll or employment taxes of any kind shall be withheld or paid by the CITY with respect to payments to CONTRACTOR. The payroll or employment taxes that are the subject of this paragraph include, but are not limited to, FICA, FUTA, federal income tax, state personal income tax, state disability insurance tax and state unemployment insurance tax. By reason of CONTRACTOR's status as an independent Contractor hereunder, no workers' compensation insurance has been or will be obtained by the CITY on account of CONTRACTOR. CONTRACTOR may be required to provide the CITY proof of payment of these said taxes and benefits. If the CITY is assessed or deemed liable in any manner for those charges or taxes, the CONTRACTOR agrees to hold the CITY harmless from those costs, including attorney's fees.

13. Services Warranty

The CONTRACTOR warrants that all services performed pursuant to this Contract shall be generally suitable for the use to which CITY intends to use said services and deliverables as expressed in the Scope of Work. In the performance of services under this Contract, the CONTRACTOR and its employees further agree to exercise the degree of skill and care required by customarily accepted good practices and procedures followed by professionals or service providers rendering the same or similar type of service. All obligations and services of the CONTRACTOR hereunder shall be performed diligently and completely according to such professional standards.

Unless a higher standard or longer periods of warranty coverage for product deliverables provided under this Contract is provided herein, CONTRACTOR agrees to correct any defect or failure of deliverables supplied under this Contract which occurs

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within one year from ______[FILL IN APPROPRIATE TIME FRAME, E.G. GO LIVE, FIRST USE, ETC]. During said warranty period, all of the costs (including shipping, dismantling and reinstallation) of repairs or corrections is the responsibility of the CONTRACTOR. If CONTRACTOR is not the manufacturer of the item of equipment, CONTRACTOR agrees to be responsible for this warranty and shall not be relieved by a lesser manufacturer's guarantee. This Contract warranty period shall be suspended from the time a significant defect is first documented by the CITY until repair or replacement by CONTRACTOR and acceptance by the CITY. In the event less than ninety (90) days remain on the warranty period (after recalculating), the warranty period shall be extended to allow for at least ninety (90) days from the date of repair or replacement and acceptance by the CITY.

14. Reliance on CITY Provided Data or Information

If the CONTRACTOR intends to rely on information or data supplied by the CITY, other CITY contractors or other generally reputable sources without independent verification, such intent shall be brought to the attention of the CITY.

15. Contract Administration

[INSERT NAME TITLE AND DEPARTMENT OF CONTRACT ADMINISTRATOR] for the CITY shall have primary responsibility for contract administration and approval of services to be performed by the CONTRACTOR, and shall coordinate all communications between the CONTRACTOR and the CITY.

16. Specific Personnel

If before, during, or after the execution of this Contract, CONTRACTOR represents to the CITY that certain personnel would or will be responsible for performing services and deliverables under this Contract, then the CONTRACTOR is obligated to ensure that said personnel perform said Contract services to the maximum extent permitted by law. This Contract provision shall only be waived by written authorization by the CITY, and on a case-by-case basis.

17. Right to Audit

During the Term of this Contract, and for six (6) years thereafter, the CITY shall have the right to inspect and audit during normal business hours all pertinent books and records of the CONTRACTOR and/or any sub-contractor or agent of CONTRACTOR that performed services or furnished deliverables in connection with or related to the Scope of Work hereunder as reasonably needed by CITY to assess performance, compliance and quality assurance under this Contract or in satisfaction of City's public disclosure obligations, as applicable.

CONTRACTOR shall, upon three (3) business days of receipt of written request for such inspection and audit from CITY, provide the CITY with, or permit CITY to make, a copy of any work-related books, accounts, records and documents, in whole or in part, as specified in such request. Said inspection and audit shall occur in Pierce County, Washington or such other reasonable location as the CITY selects. The CITY shall bear the cost of any inspection audit requested hereunder, provided, that if an inspection

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audit in accordance with the foregoing provisions discloses overpricing or overcharges (of any nature) by the CONTRACTOR to the CITY in excess of one percent (1%) of the total contract billings, in addition to making adjustments for the overcharges, the reasonable actual cost of the CITY's audit shall be reimbursed to CITY by CONTRACTOR. Any adjustments or payments that must be made as a result of any audit and inspection hereunder shall be made no later than 90 days from presentation of CITY's findings to CONTRACTOR.

CONTRACTOR shall ensure that the foregoing inspection, audit and copying rights of the CITY are a condition of any subcontract, agreement or other arrangement under which any other person or entity is permitted to perform the Scope of Work under this Contract.

18. Records Retention

The CONTRACTOR shall establish and maintain records in accordance with requirements prescribed by the CITY, with respect to all matters related to the performance of this Contract. Except as otherwise authorized by the CITY, the CONTRACTOR shall retain such records for a period of _____[INSERT THE TIME THE RECORDS SHOULD BE KEPT. MOST COMMON IS 6 YEARS] years after receipt of the final payment under this Contract or termination of this Contract.

If CONTRACTOR retains any City records or data hosted in a Cloud Service. CITY shall have the ability to access its records hosted in a Cloud Service at any time during the Term of this Contract. CITY may export and retrieve its records during the Term of the Contract and, no later than 30 days from the termination of this Contract, CONTRACTOR shall export CITY records to City's custody and control.

19. Notices

Except for routine operational communications, which may be delivered personally or transmitted by electronic mail all notices required hereunder shall be in writing and shall be deemed to have been duly given if delivered personally or mailed first-class mail, postage prepaid, to the parties at the following addresses:

| CITY: | CONTRACTOR: |
|----------------|----------------|
| Name: | Name: |
| Title: | Title: |
| Address: | Address: |
| Telephone No.: | Telephone No.: |
| E-mail: | E-mail: |
| | |

20. Termination

Except as otherwise provided herein, the CITY may terminate this Contract at any time, with or without cause, by giving ten (10) business days written notice to CONTRACTOR.

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In the event of termination, all finished and unfinished work prepared by the CONTRACTOR pursuant to this Contract shall be provided to the CITY. In the event CITY terminates this Contract due to the CITY's own reasons and without cause due to the CONTRACTOR's actions or omissions, the CITY shall pay the CONTRACTOR the amount due for actual work and services necessarily performed under this Contract up to the effective date of termination, not to exceed the total compensation set forth herein. Termination of this Contract by CITY shall not constitute a waiver of any claims or remaining rights the CITY may have against CONTRACTOR relative to performance hereunder.

21. Suspension

The CITY may suspend this Contract, at its sole discretion, upon seven (7) business days' written notice to the CONTRACTOR. Such notice shall indicate the anticipated period of suspension. Any reimbursement for expenses incurred due to the suspension shall be limited to the CONTRACTOR'S reasonable expenses and shall be subject to verification. The CONTRACTOR shall resume performance of services under this Contract without delay when the suspension period ends. Suspension of this Contract by CITY shall not constitute a waiver of any claims or remaining rights the CITY may have against CONTRACTOR relative to performance hereunder.

22. Taxes

Unless stated otherwise in Exhibit A, CONTRACTOR is responsible for the payment of all charges and taxes applicable to the services performed under this Contract, and CONTRACTOR agrees to comply with all applicable laws regarding the reporting of income, maintenance of records, and all other requirements and obligations imposed pursuant to applicable law. If the CITY is assessed, made liable, or responsible in any manner for such charges or taxes, the CONTRACTOR holds CITY harmless from such costs, including attorney's fees.

If CONTRACTOR fails to pay any taxes, assessments, penalties, or fees imposed by any governmental body, including by Tacoma City ordinance, and including by a court of law, CITY will deduct and withhold or pay over to the appropriate governmental body those unpaid amounts upon demand by the governmental body. Any such payments shall be deducted from the CONTRACTOR's total compensation.

23. Licenses and Permits

The CONTRACTOR, at its expense, shall obtain and keep in force any and all necessary licenses and permits. The CONTRACTOR shall obtain a business license as required by Tacoma Municipal Code Subtitle 6B.20 and shall pay business and occupation taxes as required by Tacoma Municipal Code Subtitle 6A.30. If applicable, CONTRACTOR must have a Washington state business license.

24. Indemnification

CONTRACTOR shall indemnify, defend, and hold harmless the CITY, its officials, officers, agents, employees, and volunteers, from any and all claims, demands, damages, lawsuits, liabilities, losses, liens, expenses and costs arising out of the subject

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matter of this Contract; provided that this provision shall not apply to the extent that damage or injury results from the sole negligence of the CITY, or its officers, agents, or employees. This indemnification shall extend to and include attorneys' fees and the cost of establishing the right of indemnification hereunder in favor of the CITY. This indemnification shall survive the termination of this Contract.

It is expressly agreed that with respect to design professional services performed by CONTRACTOR herein, CONTRACTOR's duty of indemnification, including the duty and cost to defend, against liability for damages arising out of such services or out of bodily injury to persons or damage to property shall, as provided in RCW 4.24.115 apply only to the extent of CONTRACTOR's negligence.

CONTRACTOR hereby warrants and represents CONTRACTOR is owner of any products, solutions or deliverables provided and licensed under this Contract or otherwise has the right to grant to CITY the licensed rights under this Contract, without violating the rights of any third party worldwide. CONTRACTOR shall, at its expense, defend, indemnify and hold harmless CITY and its employees, officers, directors, contractors, agents and volunteers from any claim or action against CITY which is based on a claim against CITY for infringement of a patent, copyright, trademark, or other propriety right or appropriation of a trade secret.

25. Title 51 Waiver

CONTRACTOR specifically assumes potential liability for actions brought by the CONTRACTOR'S own employees against the CITY and, solely for the purpose of this indemnification and defense, the CONTRACTOR specifically waives any immunity under the state industrial insurance law, Title 51 RCW. THE CONTRACTOR RECOGNIZES THAT THIS WAIVER WAS THE SUBJECT OF MUTUAL NEGOTIATION.

26. Insurance

During the course and performance of the services herein specified, CONTRACTOR will maintain the insurance coverage in the amounts and in the manner specified in the City of Tacoma Insurance Requirements as is applicable to the services and deliverables provided under this Contract. The City of Tacoma Insurance Requirements documents are fully incorporated herein by reference.

Failure by City to identify a deficiency in the insurance documentation provided by Contractor or failure of City to demand verification of coverage or compliance by Contractor with these insurance requirements shall not be construed as a waiver of Contractor's obligation to maintain such insurance.

27. Nondiscrimination

The CONTRACTOR agrees to take all steps necessary to comply with all federal, state, and City laws and policies regarding non-discrimination and equal employment opportunities. The CONTRACTOR shall not discriminate in any employment action because of race, religion, creed, color, national origin or ancestry, sex, gender identity, sexual orientation, age, marital status, familial status, veteran or military status, the

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presence of any sensory, mental or physical disability or the use of a trained dog guide or service animal by a disabled person. In the event of non-compliance by the CONTRACTOR with any of the non-discrimination provisions of this Contract, the CITY shall be deemed to have cause to terminate this Contract, in whole or in part.

28. Conflict of Interest

No officer, employee, or agent of the CITY, nor any member of the immediate family of any such officer, employee, or agent as defined by City ordinance, shall have any personal financial interest, direct or indirect, in this Contract, either in fact or in appearance. The CONTRACTOR shall comply with all federal, state, and City conflict of interest laws, statutes, and regulations. The CONTRACTOR represents that the CONTRACTOR presently has no interest and shall not acquire any interest, direct or indirect, in the program to which this Contract pertains which would conflict in any manner or degree with the performance of the CONTRACTOR'S services and obligations hereunder. The CONTRACTOR further covenants that, in performance of this Contract, no person having any such interest shall be employed. The CONTRACTOR also agrees that its violation of the CITY'S Code of Ethics contained in Chapter 1.46 of the Tacoma Municipal Code shall constitute a breach of this Contract subjecting the Contract to termination.

29. City ownership of Work/Rights in Data and Publications

To the extent CONTRACTOR creates any Work subject to the protections of the Copyright Act (Title 17 U.S.C) in its performance of this Contract, CONTRACTOR agrees to the following: The Work has been specially ordered and commissioned by CITY, CONTRACTOR agrees that the Work is a "work made for hire" for copyright purposes, with all copyrights in the Work owned by CITY. To the extent that the Work does not qualify as a work made for hire under applicable law, and to the extent that the Work includes material subject to copyright, CONTRACTOR hereby assigns to CITY, its successors and assigns, all right, title and interest in and to the Work, including but not limited to, all patent, trade secret, and other proprietary rights and all rights, title and interest in and to any inventions and designs embodied in the Work or developed during the course of CONTRACTOR'S creation of the Work. CONTRACTOR shall execute and deliver such instruments and take such other action as may be required and requested by CITY to carry out the assignment made pursuant to this section. Any documents, magnetically or optically encoded media, or other materials created by CONTRACTOR pursuant to this Contract shall be owned by CITY and subject to the terms of this subsection. To the maximum extent permitted by law, CONTRACTOR waives all moral rights in the Work. The rights granted hereby to CITY shall survive the expiration or termination of this Contract. CONTRACTOR shall be solely responsible for obtaining releases for the performance, display, recreation, or use of copyrighted materials.

30. Public Disclosure

This Contract and documents provided to the CITY by CONTRACTOR hereunder are deemed public records subject to disclosure under the Washington State Public Records Act, Chapter 42.56 RCW (Public Records Act). Thus, the CITY may be required, upon request, to disclose this Contract and documents related to it unless an exemption under the Public Records Act or other laws applies. In the event CITY receives a request for

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such disclosure, determines in its legal judgment that no applicable exemption to disclosure applies, and CONTRACTOR has complied with the requirements herein to mark all content considered to be confidential or proprietary, CITY agrees to provide CONTRACTOR ten (10) days written notice of impending release. Should legal action thereafter be initiated by CONTRACTOR to enjoin or otherwise prevent such release, all expense of any such litigation shall be borne by CONTRACTOR, including any damages, attorneys fees or costs awarded by reason of having opposed disclosure. CITY shall not be liable for any release where notice was provided and CONTRACTOR took no action to oppose the release of information. Notice of any proposed release of information pursuant to Chapter 42.56 RCW, shall be provided to CONTRACTOR according to the "Notices" provision herein.

31. Confidential or Proprietary Records Must be Marked

If CONTRACTOR provides the CITY with records that CONTRACTOR considers confidential or proprietary, CONTRACTOR must mark all applicable pages of said record(s) as "Confidential" or "Proprietary." If CONTRACTOR fails to so mark record(s), then (1) the CITY, upon request, may release said record(s) without the need to satisfy the notice requirements above; and (2) the CONTRACTOR expressly waives its right to allege any kind of civil action or claim against the CITY pertaining to the release of said record(s).

32. Duty of Confidentiality

CONTRACTOR acknowledges that unauthorized disclosure of information or documentation concerning the Scope of Work hereunder may cause substantial economic loss or harm to the CITY.

Except for disclosure of information and documents to CONTRACTOR's employees, agents, or subcontractors who have a substantial need to know such information in connection with CONTRACTOR's performance of obligations under this Contract, the CONTRACTOR shall not without prior written authorization by the CITY allow the release, dissemination, distribution, sharing, or other publication or disclosure of information or documentation obtained, discovered, shared or produced pursuant to this Contract.

CONTRACTOR shall inform its employees, agents, and subcontractors of the confidentiality obligations under this Contract and instruct them so as to ensure such obligations are met. If so requested by the CITY, the CONTRACTOR further agrees to require all such individuals and entities performing services pursuant to this Contract to execute a Confidentiality and Non-Disclosure Agreement in a form acceptable to CITY.

This Section shall survive for six (6) years after the termination or expiration of this Contract.

CITY is required to provide notice of the Red Flags Rules published by the Federal Trade Commission in Title 16 Code of Federal Regulations, Part 681 ("Rules") to all entities that receive confidential or otherwise protected personal information of CITY's customers. Terms in quotations in this Section refer to defined terms contained in the "Rules." CONTRACTOR is, as to "Covered Accounts" of CITY for which CONTRACTOR

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performs activities under the Contract, a "Service Provider." "Service Provider" will perform in accordance with its reasonable policies and procedures designed to detect, prevent, and mitigate the risk of identity theft and will promptly report to CITY any specific "Red Flag" incidents detected as to "Covered Accounts" of CITY and upon request by CITY will respond to or reasonably assist CITY in responding reported "Red Flags." This Section shall survive for six (6) years after the termination or expiration of this Contract.

33. Approval for Release of Information Related to Contract

If requested by CITY, CONTRACTOR shall not release any information or documentation concerning the work under this Contract or any part thereof for marketing, advertising, or other commercial activities or publication including, but not limited to, news releases or professional articles without CITY's prior written approval. CONTRACTOR may submit at any time for review and approval a generic abstract describing the component parts of the completed Scope of Services ("Project Abstract"). After receiving written approval of the Project Abstract from the CITY, the CONTRACTOR may make minor insignificant changes to the Project Abstract and use all or parts of the Project Abstract in proposals.

This Section shall survive for six (6) years after the termination or expiration of this Contract.

34. Dispute Resolution

In the event of a dispute pertaining to this Contract, the parties agree to attempt to negotiate in good faith an acceptable resolution. If a resolution cannot be negotiated, then the parties agree to submit the dispute to voluntary non-binding mediation before pursuing other remedies. This provision does not limit the CITY'S right to terminate authorized by this Contract.

35. Miscellaneous Provisions

Governing Law and Venue

Washington law shall govern the interpretation of this Contract. Pierce County shall be the venue of any mediation, arbitration, or litigation arising out of this Contract.

Assignment

The CONTRACTOR shall not assign, subcontract, delegate, or transfer any obligation, interest or claim to or under this Contract or for any of the compensation due hereunder without the prior written consent of the CITY.

No Third Party Beneficiaries

This Contract shall be for the sole benefit of the parties hereto, and nothing contained herein shall create a contractual relationship with, or create a cause of action in favor of, a third party against either party hereto.

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Waiver

A waiver or failure by either party to enforce any provision of this Contract shall not be construed as a continuing waiver of such provisions, nor shall the same constitute a waiver of any other provision of this Contract.

Severability and Survival

If any term, condition or provision of this Contract is declared void or unenforceable or limited in its application or effect, such event shall not affect any other provisions hereof and all other provisions shall remain fully enforceable. The provisions of this Contract, which by their sense and context are reasonably intended to survive the completion, expiration or cancellation of this Contract, shall survive termination of this Contract.

Entire Agreement

This Contract and the attached Exhibits, as modified herein, contain the entire agreement between the parties as to the services to be rendered hereunder. All previous and contemporaneous agreements, representations or promises and conditions relating to the subject matter of this Contract are superseded hereby. The Parties hereto mutually acknowledge, understand and agree that the terms and conditions set forth herein shall control and prevail over any conflicting terms and conditions stated in any attachments hereto.

Modification

No modification or amendment of this Agreement shall be effective unless set forth in a written and executed Amendment to this Contract.

Direct Solicitation and Negotiation

For service contracts valued \$25,000 or less the City signature authorizes waiver of competitive solicitation by "Direct Solicitation and Negotiation" of professional and personal services in accordance with Tacoma Municipal Code 1.06.256 and the Purchasing Policy Manual.

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IN WITNESS WHEREOF, the Parties hereto have accepted and executed this Contract, as of the Effective Date stated above, which shall be Effective Date for bonding purposes as applicable. The undersigned Contractor representative, by signature below, represents and warrants they are duly authorized to execute this legally binding Contract for and on behalf of Contractor.

| CITY OF TACOMA: | CONTRACTOR: |
|-----------------|-------------|
| Ву: | Ву: |

(City of Tacoma use only - blank lines are intentional)

| Director of Finance: |
|--------------------------------------|
| City Attorney (approved as to form): |
| Approved By: |

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